



Québec, Québec
March 22nd, 2020

Objet : Temporary closure

Dear guests,

Last week we had to reduce our services as a preventive measure regarding the COVID-19 outbreak. This week, we had to make the difficult decision to temporarily close the doors of the hotel, **from March 23rd to April 19th of 2020.**

We reiterate that the health of our guests and employees is important to us and are convinced that this decision is the most responsible one, under the current circumstances.

Please be assured that all bookings affected by this closure have been identified and communication has been initiated with customers and travel agents. If you still have a booking and didn't received a message from your travel agent or the intermediary with whom you made your we invite you to contact us at the following address: reservations@hotelclarendon.com. A dedicated staff member will ensure that your booking is quickly cancelled in order to avoid penalties.

On behalf of the entire Clarendon team, we thank you for your trust and understanding and wish you to take care of yourself and loved ones. We assure you that we are looking forward to reopening and giving you a taste of the full Clarendon Experience, when the time will be right.

Hotel Clarendon Management

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